

The easiest way to reach us is by email service@autowerksnc.com

You will probably not be surprised to hear that we are returning to a contact free/stress free service policy until the current wave of Covid dies down. We believe this to be in the best interest of our small staff and our guests. Until further notice please plan to drop your vehicle off using our drop box. Make sure to note on the drop off envelope whether to contact you by phone, text or email. You will be able to pay us by phone or by using our remote pay option. If you wish to use a check or cash we can certainly accommodate that. I know many of you have already used our lock box system to retrieve your keys when picking up your vehicle. If not, it is simple to use and allows you to pick up at your convenience.

We are again discouraging waiting but, if you need to, you may wait outside. Yes, we will provide a chair! Since the weather is usually quite nice in September waiting outside shouldn't be uncomfortable.

If you need to come by with your vehicle to talk with us about something specific and/or show us what's going on, please email/call ahead and let us know you are coming. We will be happy to converse with you outside once you've arrived.

As always, **if you are having an emergency**, do not hesitate to come directly here. You will now find a doorbell on the front door so that you can let us know you've arrived.

We are very sorry to have to return to this policy and hope it will not be for long. We appreciate your understanding and thank you for your support.